

Ardentwest Senior Living Management, LLC Automates Its Timekeeping Processes with NOVAtime 4000 System and the NT450 Fingerprint Time Clocks

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Ardentwest Senior Living Management, LLC provides quality senior living communities in Hemet, California. Ardentwest has championed quality of life in senior care and pride themselves in their high standards of care and service, working with each family to deliver an individualized program of support and assistance delivered by a skilled and passionate team of professionals.

In July 2013, Ardentwest decided to switch its manual timekeeping processes to an automated system, and selected NOVAtime and the NOVAtime 4000 Time and Attendance / Workforce Management Software as a Service (SaaS) system. Ardentwest continues to automate time for their employees in both their Chateau Battiste and Citrus Gardens locations (www.chateaubattiste.com).

Sherry Shotwell, Account Manager of Ardentwest Senior Living Management, explains the benefits of choosing NOVAtime as its workforce management solutions provider: "It has cut our payroll preparation time by a substantial amount of time, coming from manual, hand-written timecards to using state-of-the-art biometric fingerprint time clocks." The NOVAtime NT450 biometric time clocks utilized by Ardentwest uses a multi-spectral fingerprint sensor to scan an employee's fingerprint for punching in and out, which is not only quick and efficient, but also helps to prevent any possible issues with buddy-punching. Ms. Shotwell adds, "Our employees enjoy the ability to see their detailed punches and total hours at the NT450 time clocks."

The NOVAtime 4000 system is a fully-integrated workforce management system that is complete with time and attendance, scheduling, accrual, and leave features. When asked about the most useful feature of the system, Ms. Shotwell stated that "besides automatically collecting accurate attendance data and getting the labor cost information in real-time, we have the data electronically stored in the system and are able to access it in a few clicks." The system's reporting tool comes standard with over 100 pre-installed report templates that can be customized, saved, and published to meet Ardentwest's needs.



The timesheets, too, are easy to manage. Ms. Shotwell explains, “Before using NOVAtime, it used to take quite a while for our payroll processors to figure out employees’ handwriting, calculate hours, review and prepare for payroll. We can now review and approve employee timecards in a matter of minutes.

NOVAtime prides itself in its ability to deliver superb customer service, a driving force in its implementations. NOVAtime’s Professional Services team is attentive to each and every customer, and Ms. Shotwell mentions that “NOVAtime’s support and implementation personnel are very knowledgeable and friendly. We feel very comfortable and happy with the service.”

Ardentwest Senior Living Management, LLC. uses NOVAtime to support their payroll needs.



For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
