

## Innovative Services, Inc. Migrates to Cloud-Based NOVAtime Workforce Management Solution

*Innovative Services migrates to NOVAtime 4000 SaaS Workforce Management / Time and Attendance system to automate its time and attendance processes.*

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Since 2004, Innovative Services' mission has been to provide those with developmental disabilities with the best quality of life. The company is committed to flexible, accessible, and family-centered supports and services that honor the dignity, respect the rights, and maximize the potential of each individual. Founded in the Green Bay, Wisconsin area, Innovative Services has expanded to many locations throughout the state. After initially implementing NOVAtime 3000 in 2011 and upgrading to NOVAtime 4000 STAR in 2013, Innovative Services decided to migrate to the cloud-based NOVAtime 4000 SaaS solution earlier this year.

With 1,250 employees at 120 locations, Innovative Services required a flexible, scalable, and powerful time and attendance solution to manage all of the company's needs. Utilizing NT450PX proximity card time clocks and the Phone-In System, employees can punch in and out anytime, anywhere. Robb Collard of My Innovative Services' Payroll Department enjoys the Phone-In System's caller ID feature, stating, "It's great that the caller IDs automatically provide labor group information." Speaking on the NT450PX devices, Mr. Collard says, "The best part is convenience. Employees just come in, swipe their card, and go."

NOVAtime 4000 has benefited Innovative Services in many ways. "Time and efficiency above all," expresses Mr. Collard, "Before we went to NOVAtime, we received over 2,000 paper time cards. Now, we save over half the time each payroll process. It's convenience, it's time-saving, it's cost-effective, it's cost savings." Innovative Services utilizes Microsoft Great Plains to process payroll.

Another added benefit is that Innovative Services is more eco-friendly. Mr. Collard continues, "We are saving paper now and folder space. We are more green."



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Integrated Time Systems performed the transition for Innovative Services. Mr. Collard only had good things to say about the services that were provided: "George [of Integrated Time Systems] is great. He solves problems, he's concerned, and he's always available. He's an asset. Every office should have a George." He adds, "The customer service and willingness to help through the transition was great."

Overall, Innovative Services has been very satisfied with the convenience and benefits that NOVAtime 4000 SaaS provides. Mr. Collard concludes, "We're very happy with the system. It's a major time saver from where we came from. The best part is the ability to have everything, all the information, at your fingertips."



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*For more information on NOVAtime and how they can help you streamline your workforce management needs, please email [sales@novatime.net](mailto:sales@novatime.net), call 877-486-6682, or visit [www.novatime.com](http://www.novatime.com).*

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