

NOVAtime's Time-Saving Processes Allow the Holiday Inn at Six Flags to Focus on Outstanding Guest Services

The Holiday Inn located at Six Flags has selected NOVAtime Technology, Inc. to automate its time and attendance process for permanent and part-time employees to increase employee productivity

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The Holiday Inn at Six Flags (Eureka, Missouri) is focused on providing families with a fun, relaxing place to get away, enjoy the local attractions, and take a break from real life. The company offers genuine Midwestern hospitality, becoming a home away from home. Whether guests arrive for a Six Flags vacation, wedding, group event, or getaway for two, a stay at the Holiday Inn is less expensive and more enjoyable for all. The staff at the Holiday Inn is professional and friendly, and they strive to surpass the competition when it comes to amenities, services, and overall hospitality. So how do they manage to provide such a high quality atmosphere?

A key contributing factor to operational success is efficient workforce management processes. To help achieve this, the Holiday Inn at Six Flags has trusted NOVAtime Technology, Inc. and local reseller, Longley Systems, Inc., to provide a robust workforce management solution. This includes an advanced software application that tracks and manages time and attendance, leave and accrual, scheduling, expenses, and more. The solution eliminates time-consuming manual processes and provides the accuracy and efficiency that allows supervisors to spend more time performing other tasks, such as managing operations to ensure quality guest experiences.

The Holiday Inn had been utilizing the NOVAtime 2000 solution since 2006, and the company recently migrated to the NOVAtime 4000 STARbox system. Hotel Controller, Pam Picraux, explains, "We initially chose NOVAtime because we were looking for a way to prevent employees from buddy punching," which is the act of employees punching in for one another, resulting in false time punches and inaccurate pay. "We went with the biometric clocks that feature hand readers, which has successfully eliminated this issue."



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Additionally, with fluctuating staffing levels, dependent on the season, the Holiday Inn needed a system that could support the industry need for staff schedules to accommodate guest volumes. "The scheduling features of NOVAtime 4000 are considerably upgraded from the NOVAtime 2000 version," says Picraux. The system can create and maintain an unlimited number of schedules that support multiple shifts and rotating positions for both permanent and temporary employees. System users can create, save, and reuse schedule templates that can be applied to individuals and groups. NOVAtime 4000 then tracks employee time against schedules, while managing daily operations to track all work in real time.

The supervisors at the Holiday Inn also utilize NOVAtime 4000 to review and approve employee timesheets with the help of Supervisor Web Services (SWS). The SWS portal allows supervisors to view all employee information in one place, in real time. "Overall, the NOVAtime solution has worked great for us, and Longley Systems has done a great job of keeping our system functional for us," Picraux adds. Together, NOVAtime and Longley Systems will continue to provide accurate, efficient, and versatile workforce management solutions, with the goal to help the Holiday Inn keep its focus on its valued guests.



For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
