

Eden Resort and Suites Chooses NOVAtime Technology, Inc. and NE Time Systems



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Diamond Bar, CA May 15, 2017-NOVAtime Technology, Inc. (<http://www.novatime.com>) a leading provider of workforce management / time & attendance solutions, is proud to announce that Eden Resort & Suites has automated its workforce management / time and labor processes by utilizing the powerful and flexible NOVAtime Workforce Management solution, with implementation performed by NE Time Systems.

Located in the heart of Lancaster County, Pennsylvania, Eden Resort & Suites is a premier hotel that showcases 300 contemporary appointed guest rooms and suites. The resort is centrally located among tourist attractions and boasts two award-winning restaurants, outdoor and indoor heated pools, fitness center and much more. The company employs nearly 400 employees.

To deploy new practices to better, manage the time and labor of their workforce, Eden Resort chose NE Time Systems with the NOVAtime system. Prior to switching, Denise Bollinger, Payroll Manager, manually entered the employee hours totals for payroll each pay period. This process was time-consuming and error-prone. Now the NOVAtime software produces an export file with a format matching the import specifications of their payroll provider. Regarding the improvements, Ms. Bollinger says, "We like the system. We now complete payroll in less time, and we make fewer mistakes. I like that we can configure reports to fit our needs."

Eden Resort's managers are getting significant value from the system as well. Ms. Bollinger explains, "They can now insert missed punches and approve timesheets. They appreciate having access to emergency contact information and having the ability to manage overtime and wages." These capabilities allow for a more natural delineation of responsibility and for the work to be delegated to managers who are in closer contact with team members. Ms. Bollinger can monitor an overview of timesheets as they are approved, so she knows when to execute payroll.

Concerning the NT7000-FP biometric kiosk devices, Ms. Bollinger says, "Employees can view their punches for current pay period, and they cannot punch in for other employees." The biometric authentication prevents the practice commonly known as "buddy punching," which results in financial losses and in issues with coverage.

Regarding NE Time Systems' customer service, Ms. Bollinger says, "The same day response to a question or situation is great. They work with us to customize and generate reports more specialized to our property." Mark Clossey, General Manager adds, "We appreciate the partnership and what NE Time Systems has done for us here at the Eden Resort and Suites."

Eden Resorts uses Sage Software integrated with the NOVAtime 5000 system to process payroll in-house.



About NOVAtime

With over 18,000 customers, NOVAtime is headquartered in Diamond Bar, California, and has become the leader in integrating Workforce Management solution with Human Resource and Payroll systems. Known for its scalable and leading-edge software and hardware technology, NOVAtime has been selected as the preferred Time and Attendance / Workforce Management solution provider by many of the best-managed companies in the world.

For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
