

## Cipriani Reduced its Payroll Expenses by using NOVAtime

*Cipriani foods has selected NOVAtime Technology, Inc. to automate its time and attendance process for permanent and part-time employees at multiple work restaurants.*

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Harry's Bar opened for business on May 13, 1931. Located on Venice's Calle Vallaresso, near the Piazza San Marco. Harry's Bar is now one of the world's most celebrated restaurants, it is famous for its drinks, its luxurious restaurant, and its standing as an international meeting place. It is the source of many fine inventions, some of which you will now find copied all over the world, including the Bellini, a frothy mix of peach nectar and Italian champagne, Carpaccio, the famous dish of thinly sliced beef fillet, the Montgomery Martini and Risotto alla Primavera. The Cipriani family business has now expanded worldwide under the guidance of Giuseppe's son, Arrigo, and his grandson Giuseppe. The Cipriani name is now internationally understood to imply quality, style and professionalism.

Cipriani U.S.A. automated its timekeeping for their New York properties since 2004, up to 10 facilities at their peak season. It had efficiently managed its employees using the NOVAtime 2000 Time and Attendance system and migrated to NOVAtime's Enterprise Edition workforce management solution in 2005. NOVAtime's time and attendance/workforce management solution is used to manage over 20 locations handling at peak up to 3,000 permanent and temporary employees. Elissa Bardzik, Finance System Coordinator of Cipriani U.S.A. says, "Cipriani needed an easy to use yet sophisticated time-and-attendance solution to automate our timekeeping needs for up to 3,000 employees in peak season for over 20 elite restaurants, high end hotels, and catering services with locations in New York, Los Angeles, Miami, as well as overseas in London, Hong Kong, Porto Cervo, and Venice."

Employees use biometric hand punch time clocks to clock in and out to prevent employees from punching in for each other. Supervisors are empowered to actively manage their employees, including reviewing, editing, and approving timesheets using NOVAtime's Supervisor Web Services (SWS). According to Ms. Bardzik, "Using NOVAtime, we have visibility to our employees' work hours and work pattern at our fingertips. Our supervisors can effectively monitor their employees' work hours and avoid unnecessary overtime spending."

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Ms. Bardzik says, "We used paper timecards and manual calculations prior to NOVAtime, so it was a complete 360 for us. Questions like "how do we know when they come, how do know when they leave, and how much to pay them" were not clearly answered. We rolled out slowly – it's important for us to know and understand how it worked because we pay people based on NOVAtime." Andy Blundell of Andrews Technology says, "Cipriani U.S.A. definitely reaps the benefit of having an easy-to-use automated and centralized timekeeping system. Their Corporate office now has a complete and timely visibility of their labor spending."

Ms. Bardzik adds, "Even our salary managers go through the system. We love the NOVAtime system. Also, Andrews Technology is extremely supportive and responsive. They are the best of the best! If they don't hear from us for a while, they'll definitely call to make sure everything is going well."

Cipriani U.S.A. uses Advantage Payroll and their temporary staffing agency uses TKO.

Using NOVAtime's timekeeping system reduces costs without affecting the level of service and customer care required for Cipriani U.S.A. "The NOVAtime system saves us a lot of time in the payroll preparation and it's easy to use!" stated Ms. Bardzik.



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**For more information on NOVAtime and how they can help you streamline your workforce management needs, please email [sales@novatime.net](mailto:sales@novatime.net) or call 877.486.6682.**

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