

NT6500 Wi-Fi Push Technology in Action at Normandy Farms

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Located in New England, Normandy Farms (www.normandyfarms.com) is an absolutely magnificent family camping resort that is open year-round. Established in 1759, it is one of the premier campgrounds in the industry; winning 3 National Awards as "RV Park of the Year" and having been featured on the Travel Channel as one of the "World's Richest RV Parks."

The Challenges

With over 100 acres of coverage, it was not economically feasible to install traditional time clocks that would require wired network connections. Normandy Farms also realized that the resort needed a Time and Attendance system with more functionality and better tools to help manage their workforce.

The Solution

Connecticut-based Amano, previously known as Industrial Time & Systems, implemented the NOVAtime 3000 Enterprise Edition system with multiple wireless NT6500 time clocks for Normandy Farms. Wireless NT6500 time clocks were installed to reduce the need for network cable installation. David Robinson, Support Manager at Amano said, "All we needed was a primary Internet connection, and that was already available at the campground resort. After ensuring that the NT6500 wireless time clocks were within range, we just mounted them to the wall and plugged them in."

In addition to meeting Normandy Farms' day-to-day attendance and extensive reporting needs, the NOVAtime system allows employees to view their timesheets and schedules for the entire pay period.

As Marcia Galvin, Human Resources Director of Normandy Farms, explains, "We wanted a modern and easy to use system; without spending a fortune to setup the network in the entire resort campground. We also didn't have to set aside a budget to buy another computer to run data collection. Since the employee time punches are automatically sent from the NT6500 time clocks to the NOVAtime 3000 system, our supervisors have immediate visibility of their employee attendance immediately after they're scheduled to work."

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In a campground hospitality environment, it is cost-prohibitive to offer employee kiosk features. By using the NT6500 time clocks, Normandy Farms is able to provide convenient, real-time access for its employees. According to Ms. Galvin at Normandy Farms, "Our employees enjoy the ability to see their timesheets that include total hours for the entire pay period. That saves a call to their supervisors and/or payroll."

Using the NOVAtime 3000 Employee Web Services through a web browser, Normandy Farms office employees punch In and Out, request paid time off, submit their timesheets, and review their timesheet history—all in real time. NOVAtime 3000 Supervisor Web Services is making a big difference in how campground supervisors review and edit their employees' time punches, and it has reduced the use of forms and paper procedures in handling timesheets and paid time off (PTO, since they can now be handled online.

The NT6500 push technology time clocks also offer other great kiosk features in real time, such as View Accruals (vacation, sick, personal days, etc.), View Schedules, and View Performance-Tracking Points.

With superior service provided by Amano and an excellent workforce management system from NOVAtime, Normandy Farms saves time in tracking employee work hours, provides efficient tools for their supervisors to manage their workforce, improves their payroll efficiency, and offers nice kiosk features for their employees.

According to Ms. Galvin, "The bottom line is that the NOVAtime system meets our needs, reduces administration, and increases our employees' convenience and satisfaction."



For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
