

Quad City Freight Service Saves Payroll Processing Costs!

Quad City Freight Service is a distribution company providing logistics, warehousing, and trucking services throughout the Quad Cities and surrounding areas of Davenport, IA for nearly the past three decades.

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Despite their long standing reputation across the Midwest, Quad City Freight Service wanted to improve the management of their existing workforce by operating more efficiently and effectively. In terms of employee management and fiscal responsibility, Quad City Freight Service decided it was time to re-invest in their most valuable asset – their employees – in order to reduce operating costs and improve their workforce productivity. Quad City Freight Services chose NOVAtime's Workforce Management solution because it provided a simple, efficient, automated, and highly effective method of timekeeping for their 130 employees across three locations.

NOVAtime's Workforce Management solution was implemented in September 2006 and Quad City Freight Service has been pleased with the results ever since. Mr. Onno Vandernat, Director of Operations for Quad City Freight Service, noted the numerous benefits of NOVAtime's Workforce Management solution, stating, "We calculated that with the hours we recoup in not adding time card punches manually, as well as from paying employees abusing our prior methods, we save about \$25,000 annually. The use of biometric technology also ensures that employees cannot punch in or out for each other." Mr. Vandernat continued, "NOVAtime's Workforce Management solution has allowed us to more effectively track employee hours for billing purposes as well as the ability for our employees to switch departments at the time clock, allowing us to bill the hours worked to the correct company and department for analyzing profitability, and invoicing our clients."

Additionally, Mr. Vandernat stated that NOVAtime's timekeeping software generates daily employee reports for supervisors to review. With these reports, they can hold employees accountable and monitor them for excessive, unexcused absences or tardies and reducing overtime through in-depth tracking. Mr. Vandernat noted that NOVAtime's implementation and service had been fantastic through NOVAtime reseller, Longley Systems, stating, "You want a company for support that is as solid, responsive, and helpful as NOVAtime and Longley Systems."

When asked to describe how the NOVAtime Workforce Management solution had provided intangible savings and benefits for Quad City Freight Service, Mr. Vandernat asserted, "It is difficult to put a value on all the additional things the NOVAtime Workforce Management solution provides our company; it would seem impossible to go back to the old ways, just like all the other things in life we take for granted, such as water and electricity – you can add the NOVAtime system to my list of things that I cannot live without."

For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
