

Lutheran Services in Iowa Upgrades to NOVAtime 4000; Benefits from Labor Costing Functionality

NOVAtime Technology, Inc. (<http://www.novatime.com>), a leading provider of enterprise Time and Attendance / Workforce Management solutions, announced today that Lutheran Services in Iowa, a NOVAtime 3000 customer since 2007, has upgraded to NOVAtime 4000 STAR, the self-hosted, licensed version of NOVAtime's state-of-the-art, web-based workforce management system.

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Lutheran Services in Iowa (LSI) is a human services agency that provides support services to children, youth, families, people with disabilities, the elderly, and people with refugee status. Among the diverse array of programs that LSI offers are early childhood programs, intensive work readiness courses, English as a Second Language (ESL) and GED prep classes, and foster care services. From its humble roots in Iowa's Civil War era Lutheran Children's Homes, LSI has grown to become one of Iowa's largest human services agencies, employing over 1,200 people at multiple locations across the state.

Prior to implementing NOVAtime solutions, LSI had relied for years on paper timesheets; however, a growing workforce scattered across multiple locations necessitated a web-based solution to the organization's time and attendance needs. With its implementation of NOVAtime 3000 in 2007 and its recent upgrade to NOVAtime 4000 STAR in 2014, LSI received a 100% web-based workforce management solution that offers real-time attendance data, timesheet editing and approval, reporting, and payroll integration. For its payroll processes, LSI uses NOVAtime's Payroll Bridge to export NOVAtime time and attendance data to Honkamp Krueger's HK Pay.

Because LSI works closely with the state of Iowa and other granting organizations to obtain funds for its support services, the organization has complex labor costing needs. After implementing NOVAtime solutions, LSI has achieved more efficient, robust labor costing capabilities. "Our finance department in particular appreciates NOVAtime system's cost accounting functions for tracking project, fund and grant," says Susan Miller, the Payroll Coordinator for LSI. These cost accounting functions support accounting using any one of 17 labor groups, which in turn can contain

entries for specific time and hour assignments broken down by project, fund, grant, account, and more.

In NOVAtime 4000, LSI has also found a more intuitive, user-friendly system. According to MS. Miller, "It's easier to move around in NOVAtime 4000." She also notes, "The newer system has better search tools." In addition to easy-to-use search and navigation tools, NOVAtime 4000's user interface features a system dashboard that displays information that needs to be attended to on one screen and automatically navigates the user to the appropriate place in the software to review and manage that information.

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Longley systems (<http://www.longleysystems.com/>), a certified NOVAtime reseller with over sixty years of experience helping companies and organizations meet their time and attendance needs, installed the NOVAtime 4000 STAR workforce management system for LSI and has provided outstanding service to the organization throughout project implementation. Ms. Miller recounts her experience with Longley in glowing terms, "Their service is exceptional. It's really the complete package. They are knowledgeable, reliable, and always pleasant. Their response time to calls and emails is always timely."

NOVAtime values its partnership with Lutheran Services in Iowa, and is proud to help the social services agency streamline its time and attendance processes so that it can devote more time to its core mission: giving voice to those who are not heard.



For more information on NOVAtime and how NOVAtime can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
