

Child Adult Resource Services Adopts the NOVAtime Phone-In System

NOVAtime Technology, Inc. (<http://www.novatime.com>), a leading provider of enterprise Time and Attendance / Workforce Management solutions, announced today that Child Adult Resource Services, a non-profit agency in Indiana, has adopted NOVAtime's latest phone-in solution, which uses SIP (Session Initiation Protocol), for its workforce management needs.

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Providing support services for children, adults, and families in over 21 counties in Indiana, Child Adult Resource Services (CARS) has the mission of empowering individuals with the skills they need to lead meaningful, practical, and fulfilling lives. Among the many services that CARS provides are day, residential, and employment services for adults with a range of disabilities; home visitation programs for families; and head start programs for children.

With a mobile workforce that often visits clients' homes, CARS was in need of a timekeeping solution that wouldn't require its employees to have access to a computer or a timeclock kiosk to record their time. The NOVAtime phone-in system turned out to be the perfect solution for the agency, as it allows employees to perform common tasks, such as punching in and out, listening to work schedules, and reporting absences, by simply dialing a phone number.

According to Dana Cook, Director of Adult Services, "With NOVAtime's phone-in solution, staff are able to call in to start their van route without first having to drive to a physical site. This cuts down on our employment costs and drive time." That the phone-in system doesn't require internet access is the biggest advantage for Jeff Uhey, Director of Operations: "We do not have internet access at the sites, so using the NOVAtime phone-in system has been a great time-saver." Thanks to its use of SIP, or Session Initiation Protocol, the NOVAtime phone-in system can also allow employees to receive text messages with punch time confirmations or work schedules.

For supervisors and payroll administrators, the NOVAtime system has proved invaluable to CARS for approving timesheets, viewing reports, and preparing time and attendance data for payroll processing—all by simply accessing the system's web portals for supervisors and administrators. Marsha Miller, Payroll Administrator for CARS, likes the increased productivity that the system has helped her achieve, commenting, "Before NOVAtime, we used paper timesheets to record employee time. The NOVAtime system is



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definitely quicker and more accurate than paper timesheets." In addition, the NOVAtime system's built-in integration capabilities allow Ms. Miller to export NOVAtime data to the Navision payroll system with minimal manual intervention.

"Prompt and professional," is how Ms. Miller characterizes the implementation and support services provided to CARS by Cincinnati Time Systems, an award-winning reseller of NOVAtime systems based in the Midwest. Priding itself on the personalized, local services it provides, Cincinnati Time Systems offers its customers not only industry and product expertise, but also exemplary customer service that includes customized, onsite training and professional installation of NOVAtime time and attendance solutions.

NOVAtime is proud to partner with Cincinnati Time Systems (<http://cincinnatitime.com/>) to provide an elite workforce management solution to Child Adult Resource Services.



For more information on NOVAtime and how NOVAtime can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
