

## Lifehouse Implements NOVAtime's Advanced Schedule Manager to Meet its Complex Scheduling Needs

NOVAtime Technology, Inc. (<http://www.novatime.com>), a leading provider of enterprise Time and Attendance / Workforce Management solutions, announced today that long-time NOVAtime client Lifehouse, a non-profit agency in Northern California, has decided to implement NOVAtime's Advanced Schedule Manager to automate its complex scheduling processes.

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Since 1954, Lifehouse has provided services throughout Marin and Sonoma counties in Northern California to people with a variety of developmental disabilities. Founded by a group of parents of children with developmental disabilities, Lifehouse has grown from offering special education to preschoolers and kindergarteners to offering an array of services for people of all ages with disabilities. These services include life-skills training, community integration, advocacy, referrals, and community education, with the ultimate goal of providing the support individuals need to lead independent lives in the community.

The nature of Lifehouse's mission means that its employees are rarely at one centralized work site working a fixed 9-5 schedule. Instead, the non-profit's employees serve their clients in the community and in the group and private homes where they live, working a variety of schedules to meet their clients' needs. To effectively manage such a workforce, Lifehouse has decided to implement NOVAtime's Advanced Schedule Manager (ASM), which supports automatic schedule generation based on resource requirements.

Johanna Schleret, head of Lifehouse's HR & Organizational Development, explains the agency's decision: "The main reason we chose ASM is its integration with the time and attendance system. Also, our managers need to be able to see all employee schedules, even when their employees are working some of the time in another department under another manager. We share a lot of employees across various departments, and ASM can accommodate that."



Completely integrated with the core NOVAtime solution, the Advanced Schedule Manager provides enhanced scheduling capabilities, such as automatic schedule generation according to priority (e.g. seniority, ranking, least amount of overtime, and fewest scheduled hours) and resource requirements (e.g. location, tasks, certifications, and other qualifications). ASM also supports interactive notifications by email, text, or outbound call, as well as schedule exchanges, giveaways, swaps, and pickups.

To clock in and out from the agency's various worksites, Lifehouse employees use NOVAtime's phone-in system, which allows them to perform key timekeeping tasks by simply dialing a phone number, and the NOVAtime web application, which allows employees to access the complete NOVAtime solution from any device with an internet connection and standard web browser installed. According to Ms. Schleret, "The phone-in system doesn't require much training, and it needs no maintenance."

Lifehouse's NOVAtime system was installed and is being supported by Integrated Time Systems, NOVAtime's authorized reseller in the Bay Area. Ms. Scheleret describes the services she received from Integrated Time Systems in glowing terms, "Crystal Gebert, lead trainer at ITP, helped with ASM and has been awesome. Grant Halsing, who implemented our system, has been great too!"

NOVAtime is proud to partner with Integrated Time Systems (<http://integratedtime.com/>) to provide an elite workforce management solution to Lifehouse.



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*For more information on NOVAtime and how NOVAtime can help you streamline your workforce management needs, please email [sales@novatime.net](mailto:sales@novatime.net) or call 877.486.6682.*

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