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## Desert View Auto Auctions uses NOVAtime Timekeeping with Spanish Phone-In

*Desert View Auto Auctions (DVAA) wholesales autos and other motor vehicles. Working with licensed dealers, dismantlers, and their registered buyers in the USA, Canada, and Mexico, DVAA serves the needs of charities and dealers across California. Their services include picking up vehicles from donors and dealers and auctioning them at their auction house locations in Riverside, Oakland, Sacramento, San Diego, and Santa Paula.*

DVAA offers dealer-quality auction services for sellers, including, just to name a few:

- Access to a large number of buyers for older, high-mileage and hard-to-move vehicles.
- Low sales fees
- Easy paperwork/DMV
- Ability to sell vehicles as auction-certified.

For buyers, DVAA has access to over 400-500 donated vehicles and over 50 consignments per week—most sold on a last-bidder-buys policy. Each week DVAA has a wide variety of vehicles available, showcasing many classics and hard-to-find vehicles.

To focus the energy in their business, DVAA turned to Mark Huettinger at Advanced Time Concepts to help them with their workforce management needs. DVAA started to use the NOVAtime 4000 Software as a Service (SaaS) hosted workforce management solution in 2008. In addition to the standard web punch ability, DVAA also uses the NOVAtime Phone-In module that allows their employees to punch in and out on location. Furthermore, their supervisors may punch in multiple employees in one phone call.

Assistant Manager of Operations Matt Mulcahy says, "We love NOVAtime's workforce management solution and the phone-in module. It's very easy to use and really affordable." Mr. Mulcahy also praises Advanced Time Concepts' support: "They have been so helpful, informative, and knowledgeable; they have made our transition to the automated system absolutely seamless. It's their vast knowledge of the product and also their teaching practices and patience with us that have made our new system come together so effortlessly."

Mulcahy adds, "We also like the Spanish phone-in feature in NOVAtime. It provides a friendlier service for our Spanish-speaking employees and supervisors. Finally, time punches from the phone-in system come into the system in real time. Our managers in their offices and at our headquarters really like the ability to see their employees punch information in real time."

DVAA's supervisors use the Supervisor Web Services to review and approve their employee timesheets.





## Case Study Other Workforce Management Solutions

Using NOVAtime 4000 Software as a Service, DVAA need not be concerned with phone lines, phone systems, and servers to host an enterprise workforce management solution. As part of the service, data backup and system upgrades are all handled by NOVAtime and are securely hosted in a SAS-70 Type II data center.

"We are extremely happy with our choice of the NOVAtime 4000 SaaS solution and the exceptional support provided by Advanced Time Concepts," concludes Mulcahy.



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*For more information on NOVAtime and how they can help you streamline your workforce management needs, please email [sales@novatime.net](mailto:sales@novatime.net) or call 877.486.6682.*

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