

## Lep-re-kon Harvest Foods' Updated NOVAtime 4000 SaaS Workforce Management System is Worth Its Weight in Gold

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Lep-re-kon Harvest Foods is a friendly, local grocery store with five different locations in Washington. In addition to providing quality meat and produce, a fresh bakery, and a full service deli, Lep-re-kon delivers exceptional customer service to shoppers. As a growing business, Lep-re-kon realized early-on that a workforce management solution would be crucial to the success of their company. That's why, over 10 years ago, Lep-re-kon Harvest Foods chose the NOVAtime time and attendance system to help with their endeavors. In November 2012, Lep-re-kon upgraded to the latest NOVAtime system, NOVAtime 4000 Software-as-a-Service (SaaS), and continues to enjoy the features and benefits it presents.

NOVAtime 4000 is a fully-integrated workforce management solution that is complete with time and attendance, scheduling, accrual, and leave features that operate in real time. Lep-re-kon Harvest Foods currently utilizes NOVAtime proximity card time clocks to eliminate buddy-punching issues. Michael Montemayor, Vice President of Lep-re-kon, states, "I like that a card has to be scanned in order to clock somebody in. We did not want to use key-in systems so that an employee could call in and have somebody punch in for them." Mr. Montemayor is also impressed with time clock technology, adding, "I like how easily the time clock reads the card compared to the other system we had."

When asked about Lep-re-kon's decision to choose the NOVAtime system, Mr. Montemayor explains, "What got us started thinking about upgrading was record-keeping. Our previous system was getting old and we feared that one day it would crash and we wouldn't have the valuable time clock punch records that we would need." NOVAtime 4000 SaaS solves this issue by sending data to a secure, SSAE 16 Type II Certified data center with infinite storage capability, and the data is available for use at any time. Mr. Montemayor affirms, "It is good to know that our information is being stored for us and will always be there." Additionally, the customer service from DataPro Solutions, an authorized NOVAtime reseller, ensured that Lep-re-kon's transition to the NOVAtime 4000 system was thorough and smooth; Mr. Montemayor says, "The services from DataPro have really been great."

Lep-re-kon's supervisors are also happy with the NOVAtime 4000 solution. When asked how supervisors utilize the system, Mr. Montemayor responds, "Our supervisors like the ability to enter in employees' schedules and easily verify that they are working their scheduled hours. It is nice to have alerts set up for instances in which



the schedules do not match the actual punched time.” Because NOVAtime 4000 processes transactions in real time, Lep-re-kon is able to manage its workforce with the most up-to-date and accurate information at all times.

And the best feature? “The online access,” states Mr. Montemayor, “I am on the road a lot and sometimes work from home or a hotel room. Having online access allows me to see what is going on without having to be at the store.” NOVAtime 4000 provides employee, supervisor, and administrator online access with features and functionality tailored to each group. For example, employees can view their accrual balances, schedules, and timesheets online, whereas administrators are able to see an in/out board for employees, view employee schedules, and track exceptions online. “It is really nice to have access anytime, from anywhere.”

NOVAtime 4000 is a user-friendly and intuitive system that provides robust features to achieve a tangible return on investment. Mr. Montemayor attests that “NOVAtime 4000 has benefited our company’s bottom line. We are able to see trends and problems with employees and overtime much sooner, rather than after the week is completed and it is too late to make adjustments.” Mr. Montemayor continues, “The tracking of labor dollars is a valuable tool that we use. It provides us with information to help stay within budget.” The automation of time and attendance, complete with tracking of all hours, schedules, trends, and exceptions, makes NOVAtime 4000 a truly worthwhile investment.



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*For more information on NOVAtime and how they can help you streamline your workforce management needs, please email [sales@novatime.net](mailto:sales@novatime.net) or call 877.486.6682.*

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