

Musser's Markets Automates Timekeeping Using NOVAtime's Solutions

"NOVAtime's automated timekeeping system has brought our time and attendance into the 21st century!"

Musser's Markets (<http://www.mussersmarket.com/>), a family owned retail supermarket chain proudly operated since 1925, offers shoppers daily saving on hundreds of items at each of their store locations across Pennsylvania. Musser's Markets takes special care to ensure high quality items are available to customers, including fresh produce, meats, dairy, and baked goods while providing value, convenience, and excellent customer service for the frequenting daily shoppers of Musser's Markets.

- No more archiving and timecard storage issues

Musser's Markets has used NOVAtime's workforce management solution since June 2008 to automate manual timekeeping process. NE Time Systems implemented NOVAtime's Enterprise solution to support Musser's Markets' timekeeping and payroll process. Musser's Markets' Treasurer, Mr. Greg Musser, said, "Using NOVAtime's workforce management system makes access to end-to-end historical attendance and employee timecards really easy, with just a few clicks of a mouse! Now we don't have any more concerns regarding timecard storage and paper trail archiving – it is all automated with NOVAtime."

- Employees using biometric time clocks and Employee Web Services

Employees at Musser's Markets punch in and out through biometric hand readers, making it easy to use while eliminating employees punching for each other, otherwise known as "buddy punching." Employees have access to a self-service portal, Employee Web Services (EWS), to view their work schedules and historical timesheets, anytime, anywhere. NOVAtime's system reduces unnecessary paperwork and supports a "Go Green" initiative to support an eco-friendly workplace to help foster environmental responsibility.

- Supervisors have tools to closely manage employees' punches and work schedules

NOVAtime's Supervisor Web Services (SWS) empowers supervisors to quickly review and approve employee time punches. Supervisors can also review and correct missed punches and punch exceptions daily.

In the retail industry, employee scheduling can become complex and difficult to manage. Supervisors at Musser's Markets use the NOVAtime Scheduler to manage employee work schedules. Mr. Musser stated, "NOVAtime's automated timekeeping system has brought our time and attendance into the 21st century! Now we can proactively monitor employee attendance and improve our management capabilities."



- Payroll preparation made easy with NOVAtime

Musser's Markets use FMS Solutions for their payroll. FMS Solutions provides leading-edge benchmarking, best practices, strategic support, and consulting services to independent grocers and independent supermarkets across the United States, transforming historic accounting and financial activities into timely, accurate decision support tools. The company's keen understanding of the challenges facing the independent grocery and supermarket industry has positioned them as the National Grocers Association's (N.G.A.) preferred provider of benchmarking, best practices and mission-critical decisionsupport.

Partnered with FMS Solutions, NE Time Systems has been servicing clients in the retail industry for timekeeping and HR/payroll needs in Pennsylvania for over ten years.

"NE Time Systems is always there when I need them – they respond very quickly. The decision to use NOVAtime's Enterprise workforce management solutions and NE Time Systems was a good one," says Mr. Musser.



For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
