

National Time Systems of Miami, FL, and NOVAtime 3000 Score a Touchdown at Super Bowl XLI

Through the use of NOVAtime 3000, an innovative Time & Attendance/Workforce Management system, Boston Culinary Group fed over 75,000 game day attendees with ease.

Monterey Park, Calif. ([PRWEB](#)) June 14, 2007 -- When Boston Culinary Group was handed the daunting challenge of employing a support staff of over 3,000 to service the Super Bowl XLI food fest, they knew they had to upgrade their Time and Attendance system. Kevin Hookway, who was in charge of the project, was faced with two criteria: first, to select the best solution to fit the workforce management needs of Boston Culinary Group, and second and just as importantly, to live up to their commitment of getting the job completed within the promised timeframe.

Mr. Hookway stated, "We were in need of a solution that operates as efficiently as we do when we provide quality food and excellent service with timely delivery. We needed a system that would provide up-to-date information with powerful reporting capabilities that could be easily integrated into our existing systems. On top of that, it must be installed to its perfection by the due date, and we didn't have a lot of time!" They also wanted a guarantee that, not only were all the actual employees clocked in, but they were physically on the job and ready to feed and cater to the thousands of eager fans at the Food Courts, Stanley's and Patrons Chairman's Clubroom, and Johnny Walker's Buffet & Lounge. In their search to accomplish these tasks, they selected NOVAtime 3000 Enterprise Edition workforce management system, installed and serviced by National Time Systems with offices in Miami.

"NOVAtime 3000 has the features we needed and is very easy to use. Even with our special customization and integration requirements, I had complete confidence in National Time Systems' statement that NOVAtime would work 24/7 to make sure they meet their deadlines, and they came through with flying colors," said Mr. Hookway.

When Boston Culinary Group made the decision to upgrade their Time and Attendance system, they were looking for several things; first among them, a product that could meet all of their Time and Attendance / Workforce Management needs. Another key requirement: "it must have the ability to prevent "buddy punching," where an employee clocks in for a coworker. This prevents fraud and insures the right people are in the right place at the right time. At Boston Culinary Group, their goal is to focus on their business -- delivering quality food timely to the Super Bowl XLI attendees and press groups, not worrying about tracking the whereabouts of employees.

National Time Systems answered these concerns with the NOVAtime 3000 Enterprise Edition system (NOVAtime 3000), a web-enabled Time and Attendance / Workforce Management solution utilizing biometric hand-reader data collection terminals. The NOVAtime 3000 system was configured to allow Boston Culinary Group's supervisors to easily administer employee coverage in real time as well as to collect critical labor information. Their supervisors can readily review and approve employee timesheets in preparation for payroll processing.

The major hurdle presented to NOVAtime was the absolute drop-dead hand-over date for the completed installation. That date was January 8, before the 2007 Super Bowl game from which date there could be neither deviation nor extension. Further, a modified interface program had to be written to accommodate transferring the data to their Ultipro Payroll system.

These challenges had to be surmounted, with configuration and testing completed, within a four-week timeframe to meet the Super Bowl schedule. Mr. Hookway created a detailed project plan for National Time Systems and NOVAtime Technology to adhere to, and the NOVAtime team met all of these commitments with time to spare! Mr. Hookway stated, "I have been extremely happy with the system and the implementation went like I hoped it would, considering the fixed timeframe they were working within. NOVAtime 3000 provides accurate real-time information that is easy to use and manage, so we can focus our energy in serving the Super Bowl attendees. It's also great to know that when someone is clocked in, they are actually at work."

In the first Super Bowl ever played in a rainstorm, the Colts defeat the Chicago Bears 29--17 before 75,000 fans at Dolphin Stadium in South Florida. Through the use of this innovative Time and Attendance/ Workforce Management system, Boston Culinary Group fed 75,000 game day attendees and the expanded press corps at the Dolphin Stadium in South Florida with ease.

The NOVAtime system is also used by Boston Culinary Group at the Bank Atlantic Center, home of the NHL's Florida Panthers.

About National Time Systems

National Time Systems is a certified reseller for NOVAtime's Time and Attendance / Workforce Management solutions. Based in Miami, Florida, National Time Systems offers a complete suite of NOVAtime Time and Attendance solutions for small, mid-sized and enterprise level businesses as well as the NOVAtime4000 SaaS hosted service. For more information on National Time Systems, please visit www.nationaltime.com or call 800-345-2735.

About NOVAtime

With corporate offices located in Monterey Park, California, NOVAtime is a leader in integrating Time and Attendance systems with a company's Human Resource and Payroll systems. NOVAtime is known for their scalable and leading-edge software and hardware technology, and many of the best-managed companies in the world have chosen NOVAtime as the preferred Time and Attendance / Workforce Management solution provider. For more information on NOVAtime, please visit www.novatime.com or call 877-486-6682.

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Contact Information**Joyce Jan**

NOVATIME TECHNOLOGY, INC.

<http://www.novatime.com>

(323) 980-1858

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