

Desert View Auto Auctions Uses NOVAtime 4000 Software as a Service Timekeeping Solution with Spanish Phone-In

Desert View Auto Auctions Uses the Spanish Phone-In and the NOVAtime's Web Hosted Software as a Service Solution to Efficiently Manage Their Workforce

Monterey Park, CA ([PRWEB](#)) July 21, 2009 -- NOVAtime Technology, Inc., (<http://www.novatime.com>), a forward-thinking workforce management solution development company that continues to apply the latest technology advancements to its suite of Time and Attendance/Workforce Management products and services, is pleased to announce that its customer Desert View Auto Auctions efficiently manages its distributed employees using the [NOVAtime 4000 Software as a Service \(SaaS\) solution](#), enabled with the Spanish Phone-In option.

Desert View Auto Auctions (DVAA) wholesales autos and other motor vehicles. Working with licensed dealers, dismantlers, and their registered buyers in the USA, Canada, and Mexico, DVAA serves the needs of charities and dealers across California. Their services include picking up vehicles from donors and dealers and auctioning them at their auction house locations in Riverside, Oakland, Sacramento, San Diego, and Santa Paula.

DVAA offers dealer-quality auction services for sellers, including, just to name a few:

- * Access to a large number of buyers for older, high-mileage and hard-to-move vehicles.
- * Low sales fees
- * Easy paperwork/DMV
- * Ability to sell vehicles as auction-certified.

For buyers, DVAA has access to over 400-500 donated vehicles and over 50 consignments per week--most sold on a last-bidder-buys policy. Each week DVAA has a wide variety of vehicles available, showcasing many classics and hard-to-find vehicles.

To focus the energy in their business, DVAA turned to Mark Huettinger at Advanced Time Concepts to help them with their workforce management needs. DVAA started to use the NOVAtime 4000 Software as a Service (SaaS) hosted workforce management solution in 2008. In addition to the standard web punch ability, DVAA also uses the NOVAtime Phone-In module that allows their employees to punch in and out on location. Furthermore, their supervisors may punch in multiple employees in one phone call.

Assistant Manager of Operations Matt Mulcahy says, "We love NOVAtime's workforce management solution and the phone-in module. It's very easy to use and really affordable." Mr. Mulcahy also praises Automated Time Concepts' support: "They have been so helpful, informative, and knowledgeable; they have made our transition to the automated system absolutely seamless. It's their vast knowledge of the product and also their teaching practices and patience with us that have made our new system come together so effortlessly."

Mulcahy adds, "We also like the Spanish phone-in feature in NOVAtime. It provides a friendlier service for our Spanish-speaking employees and supervisors. Finally, time punches from the phone-in system come into the system in real time. Our managers in their offices and at our headquarters really like the ability to see their employees punch information in real time."

DVAA's supervisors use the Supervisor Web Services to review and approve their employee timesheets.

Using NOVAtime 4000 Software as a Service, DVAA need not be concerned with phone lines, phone systems,

and servers to host an enterprise workforce management solution. As part of the service, data backup and system upgrades are all handled by NOVAtime and are securely hosted in a SAS-70 Type II data center.

"We are extremely happy with our choice of the NOVAtime 4000 SaaS solution and the exceptional support provided by Advanced Time Concepts," concludes Mulcahy.

[For a list of data collection options and time clocks offered by NOVAtime](#) or for more information on NOVAtime and how they can help you streamline your workforce management needs, please call 877.486.6682.

About Advanced Time Concepts:

Advanced Time Concepts is a certified reseller for NOVAtime's Time and Attendance/Workforce Management solutions. Based in San Diego, California, Advanced Time Concepts offers a complete suite of NOVAtime Time and Attendance solutions for small, mid-sized, and enterprise-level businesses, as well as the NOVAtime4000 SaaS hosted service. For more information on Advanced Time Concepts , please visit <http://www.timesystems.biz/> or call 866.402.8901.

About NOVAtime:

With corporate offices located in Monterey Park, California, NOVAtime continues to apply the latest technology advancements to its complete suite of Workforce Management solutions. NOVAtime serves companies that have between 10 and 40,000 employees with complex attendance data collection, browser based data collection, scheduling, labor allocation, job costing, work-order management, machine-related data collection and cost center allocation. NOVAtime has two supported software platforms: a licensed client-server application with web capabilities and a hosted software as a service application with multi-tenant infrastructure. For more information on NOVAtime, please visit www.novatime.com or call 877.486.6682.

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